



Practice Reopening Guide

Under the current provincial state of emergency, veterinary practices are to provide urgent care only. As the province eases public health measures, this limitation on the provision of veterinary services will eventually be lifted. In anticipation of that occurring, OVMA has worked with Dr. Scott Weese to develop a guide to help veterinary practices implement appropriate measures to ensure the health and safety of both veterinary clients and staff as practices expand the range of services they offer. OVMA extends its sincere appreciation once again to Dr. Weese for his tireless work on behalf of the profession during the current crisis. You can download the [Practice Reopening Guide](#) or access it on OVMA's [Coronavirus FAQ](#) web page.

Going forward, veterinarians are strongly encouraged to continue to use their professional judgement to determine whether services or procedures are appropriate for specific patients based on their individual circumstances, and balance the need for treatment with the associated risk to the health of the client and the practice team.

Webinar today at noon: COVID-19 Recovery Plan - Strategies for Dealing with Post-COVID Clients, Finances and Production

OVMA will host a webinar today at noon (EST) called COVID-19 Recovery Plan – Strategies for Dealing with Post-COVID Clients, Finances and Production. The webinar will be presented by Darren Osborne, OVMA's director of economic research.

As social distancing policies are relaxed, veterinary hospital staff will need to change directions, and figure out how to go from seeing half the people in twice the time to twice the people in half the time. This webinar will discuss strategies for getting rid of the backlog of annual vaccines and non-urgent care procedures, how to deal with financially uncertain clients and how to protect your staff from burnout.

The webinar will be recorded and made available for OVMA members on the OVMA website.

[Join the webinar](#) (Password: 0756)

Join with iPhone one-tap :

Canada: +15873281099 (86274332194#) or +16473744685 (86274332194#)

Join by telephone (for higher quality, dial a number based on your current location):

Canada: +1.587.328.1099 or +1.647.374.4685 or +1.647.558.0588 or +1.778.907.2071 or +1.438.809.7799

Webinar ID: 862 7433 2194

Equestrian Canada releases framework for reopening

Equestrian Canada has released a return to business operations framework for equine and equestrian facilities based on protocols provided by provincial and federal health organizations. [View the framework](#).

Save money on car insurance during COVID-19

Right now, most of us are trying to save money wherever possible. Most insurance companies understand this and are doing their best to be flexible and find solutions to help.

Many of us are currently working from home, which means we're driving a lot less. If your kilometres have gone down significantly, call your broker to update your policy. This could result in saving of up to 15 per cent on average for three months*. Some companies such as Intact/Novex have made the process of reducing kilometres easy by introducing an online form. OVMA members insured with these companies can visit intact.ca/qc/en/personal-insurance.html for premium adjustment options. Just don't forget to update your policy when you return to a daily commute or increase your mileage.

Additional relief measures that you may be eligible for include flexible payment options, including payment deferrals, and waiving of missed payment fees.

You may be considering cancelling your insurance policy, but this is inadvisable for a few reasons:

- It will cost more in the long run. When you start using your car again, you'll need to insure it. There's no guarantee you'll get the same rate next time, plus a gap in coverage usually leads to increased rates.
- You might lose multi-line discounts and promotions.
- You can't drive your car for any reason – not even in an emergency.

Instead of cancelling, consider reducing the coverage you have. To make changes to your coverage, call the [OVMA Insurance Program \(OIP\)](#) at 1.888.681.2862 and ask for Carol at ext. 87015. OIP will do its best to be as flexible as possible and find a solution that will get you through this difficult time.

**Refer to your insurance company/broker to understand conditions pertaining to your policy, discounts and timelines.*



NewsHound e-newsletters provide timely veterinary news and updates.
You're receiving this message because you're a member
of the [Ontario Veterinary Medical Association](#).

© 2020 Ontario Veterinary Medical Association. All rights reserved.

Our mailing address:

Ontario Veterinary Medical Association
420 Bronte Street South, Suite 205
Milton, ON, L9T 0H9

To unsubscribe, email info@ovma.org and write "Unsubscribe" in the subject line.